

Using LockDown Browser

What is LockDown Browser?

LockDown Browser is a custom browser that locks down the testing environment in Canvas. When students use LockDown Browser to access a quiz, they are unable to print, copy, visit other websites, access other applications, or close a quiz until it is submitted for grading. Quizzes created for use with LockDown Browser cannot be accessed with standard browsers.

Compatibility

LockDown Browser is currently compatible with Windows and Mac computers only. If you have a Chromebook or other non-compatible device, let your instructor know as soon as you are able. These are the specific requirements for Windows and Mac computers:

Operating systems:

Windows: 11 and 10. Windows 10/11 "S Mode" is not a compatible operating system.

Mac: MacOS 10.12 to 12.0+

Memory:

2 GB RAM (A minimum 4gb of available RAM is necessary when using LockDown Browser to take an exam that also uses a webcam.)

Other Requirements:

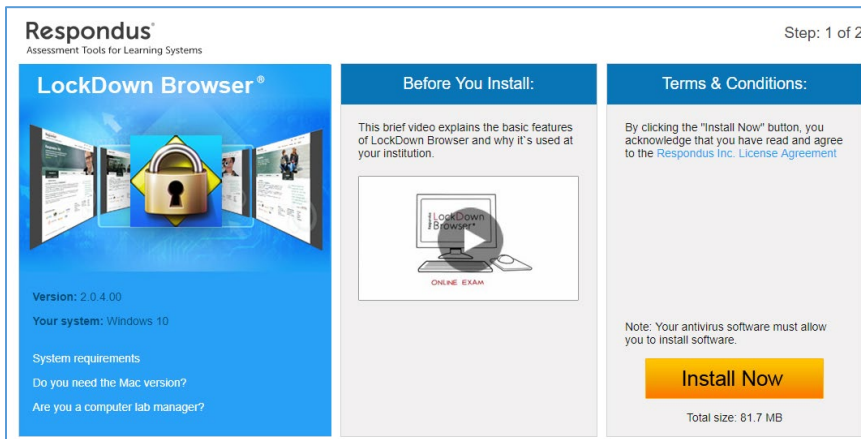
Broadband internet connection required.

Taking a Test with LockDown Browser

To take a test in Canvas that requires you to use LockDown Browser, please follow the steps listed on the next page **at least one day before the day of your test.**

1. Download and install LockDown Browser using this link:

<https://download.respondus.com/lockdown/download.php?id=959950603>



2. Run the installation file. Once installation is complete, find the LockDown Browser application on your computer and open it.

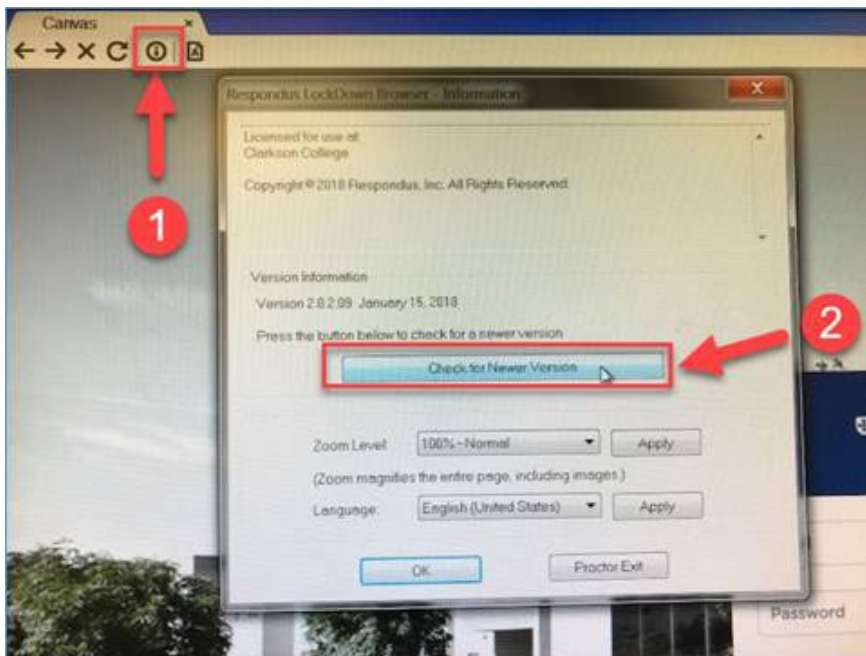


3. LockDown Browser will request permission to close all computer applications. Click **“Yes”**

4. On the next screen, login using your Clarkson College credentials and open Canvas. Find your course and open your test. You only have to download and install LockDown Browser once!

Other Important Considerations

- Close all programs before taking an exam. You may be required to temporarily disable your antivirus software as well.
- Run the [network test](#) to make sure your internet connection is reliable. Use a wired ethernet connection whenever possible. If using WiFi, make sure the network is not being used for streaming videos, music, or video gaming. Move close to you modem and never use an open WiFi signal in public spaces such as coffee shops.
- Always access your exams through **Modules** in Canvas when using LockDown Browser. Accessing an exam that requires LockDown Browser through an announcement, calendar, to-do list, or a notification will result in an error.
- It is very important to keep LockDown Browser updated for best performance. To do that, click the information icon and then click the “Check for Newer Version” button. Do this always prior to taking a test. Next, follow the prompts to complete the update.



- If you have more than one test scheduled through LockDown Browser, you must exit the application completely after submitting your first test, and then relaunch it to take your second one. LockDown Browser only allows taking one test per session.

For additional support, visit: <https://web.respondus.com/student-help/>.